

RESPONSE CODES



Dig  **Safely. New York**
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Call 811
before you dig 

www.DigSafelyNewYork.com

Response Codes

- 10 Clear** – No facilities within 15 ft of the excavator defined work area.
- 30 Marked** – The approximate horizontal location of underground facilities within 15 ft of the excavator defined work area have been marked.
- 31 Marked with Exceptions** – Do not dig, high profile utility in conflict; utility owner will attempt to contact you to schedule site surveillance prior to your stated commencement date.
- 51 Unmarked** – Do not dig, locate technician could not gain access to property. Please call in a revision with details about access.
- 52 Unmarked** – Do not dig, the digsite description was incomplete or unclear. Call Dig Safely New York to verify the information on the ticket.
- 53 Unmarked** – Do not dig, incorrect address information. Call Dig Safely New York and provide correct information.
- 54 Unmarked** – Do not dig, high profile utility in conflict; utility owner will attempt to contact you to schedule site surveillance prior to your stated commencement date.
- 55 Unmarked** – Marking and dig delay requested. Locate technician has or is attempting to contact the excavator. Excavation site remains unmarked or incomplete. A new deadline for marking is to be or has been scheduled.
- 56 Unmarked** – The excavator has performed the excavation prior to the locator's arrival. The excavation work had already been completed.
- 61 Design Conflict** – Please share design drawings with our engineering dept. utility owner will attempt to contact you.
- 71 Meeting Conflict** – Your proposed meeting is in conflict and we are unable to meet on site; utility owner will attempt to contact you.
- 72 Meeting Accepted** – Request accepted at stated date and time.
- 81 No Locate Required** – Excavation work is being performed for the facility owner. Locate will be performed by the excavator per contractual agreement.